



Exam Administration

An overview of the Exam Administration features in PeopleFluent Learning 21.04

www.peoplefluent.com/products/learning

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Introduction

Exams involves, among other things:

- Creation and Management of exam questions, which in turn involves:
 - Organization of exam types
 - The creation of questions
 - Uploading questions
 - Editing and updating of questions
 - Security who has the rights to view and modify questions
 - Question versions
 - · Review of questions
 - Organization of exams into question pools
- Creation and Management of exams which involves the:
 - Creation and management of exam templates
 - Creation and management of exams
 - Update and editing of existing exams
 - Publication of exams (generation of exam instances)
- Organization and management of exams pool.

Managing Question Pools

Questions can be grouped into Question pools for easier organization. Question pools can be organized into multi-level hierarchies. Within a pool, you can have one or more sub-pools. For instance, you may have a question pool called 'Law' and within it pools named 'Tort' and 'Contract' and within each of those two pools, questions on particular topics (e.g. under 'Tort' - 'Defamation', 'Conversion' and under 'Contract' - 'elements of a contract', 'electronic contracts'). Question Pools have the following properties:

Property	Description		
Name	The descriptive name of the question pool		
Default Question Prefix	When an user tries to create a new question in this question pool, this would default this prefix to the question ID, followed by a sequence number		
Default Weight	The default weighting of the question.		
Default Difficulty	The default difficulty of the question.		
Default Usage Limit	The default usage limit of the question.		

To create, edit, delete or specify access permissions to a question pool, access **Manage Center > Learning > Exam Utilities > Question Pools Manager:**

Manage question pools

The list below indicates those question pools currently configured for NetDimensions. Pools are used as a means to group related questions for easy reference and assignment. To add, update, or delete an entry, click the appropriate button



Creating New Question Pool

To create a new question pool:

- 1. Click on the **Add** button by the Question Pool field.
- 2. In the *New Name* field that appears enter the new name of the pool.
- 3. Click **Submit**. The new pool appears in the drop down list.

Manage question pools

The list below indicates those question pools currently configured for NetDimensions. Pools are used as a means to group related questions for easy reference and assignment. To add, update, or delete an entry, click the appropriate button.



Creating Sub Pools

To create a sub pool:

- 1. Click the **Add** button at the level you want to create the sub pool
- 2. In the New Name field that appears enter the name of the new pool appears in that field.
- 3. Click Submit.

Manage question pools

The list below indicates those question pools currently configured for NetDimensions. Pools are used as a means to group related questions for easy reference and assignment. To add, update, or delete an entry, click the appropriate button.



Defining Pool Permissions

To define permissions:

- Select the pool to edit. Should you wish to edit a lower level pool, e.g. a Subtopic pool, you will need to first select the corresponding Question pool, then select the associated Topic pool before selecting the desired Subtopic pool.
- 2. Click on the Permissions button to launch the permissions selector

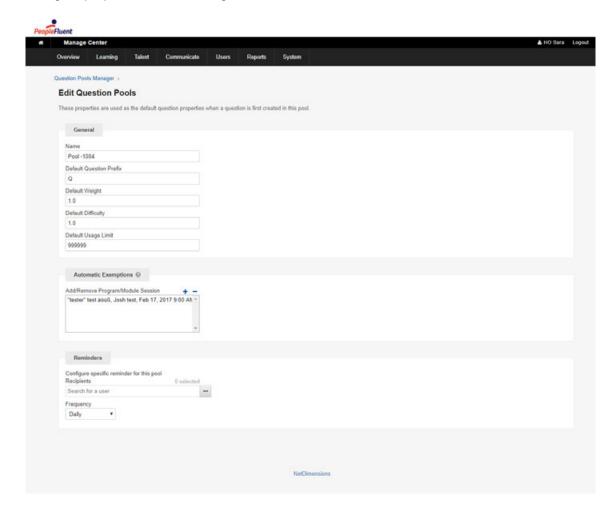
Manage question pools

The list below indicates those question pools currently configured for NetDimensions. Pools are used as a means to group related questions for easy reference and assignment. To add, update, or delete an entry, click the appropriate button.



Updating a Question Pool

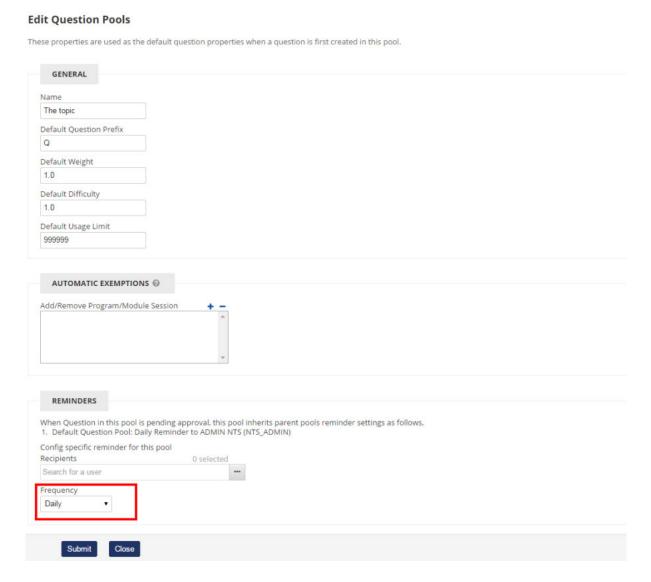
- 1. Select the pool to edit.
- 2. Click the Update button
- 3. Configure properties before saving:



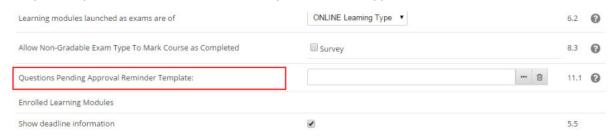
Questions Pending Approval Reminders

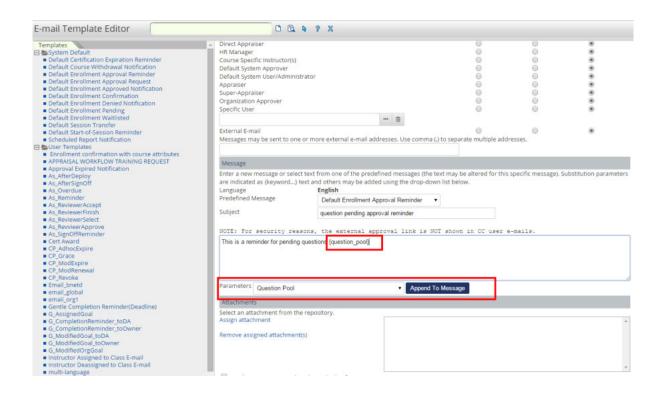
The administrator(s) who set up a certain question pool may want to receive a notification on questions that are waiting to be approved on a regular basis until there are no more outstanding approvals to be made.

At the question pool level, it's possible to select recipients to receive a reminder email on outstanding questions requiring approval and set the frequency of the reminder.



An email template can be assigned at the system level in System Configuration to be used in such email delivery. Within the template, a new parameter can be appended to the mail message plugging in the question pool name with which there are questions to be approved.





Deleting a Question Pool

To delete a question pool:

- 1. Select the pool to edit.
- 2. Click **Delete**. A confirmation dialog box opens.
- 3. Click **OK**. The selected Question pool is now deleted.

Merging Question Pools

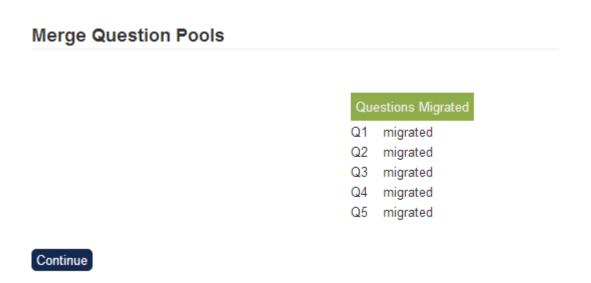
The Merge Question Pools functionality allows the user or the administrator to migrate all questions from one pool (source pool) to another pool (target pool). To merge a question pool:

- 1. From the Manage Questions Pools menu, click the Merge Pools... button
- Under the Source section, select the question pool level where the questions to be migrated is located.
- 3. Under the Target section, select the question pool level where the question will be migrated.

4. Click Submit

All questions in the source pool(s) are migrated to the target pool(s). You may select any pool level for the source or target. Source Question Pool Level 1: Question Pool Level 2: Unassigned Question Pool Level 1: Question Pool Level 2: Unassigned Unassigned Unassigned

5. The list of questions from the source question pool level is displayed. Click the **Continue** button.

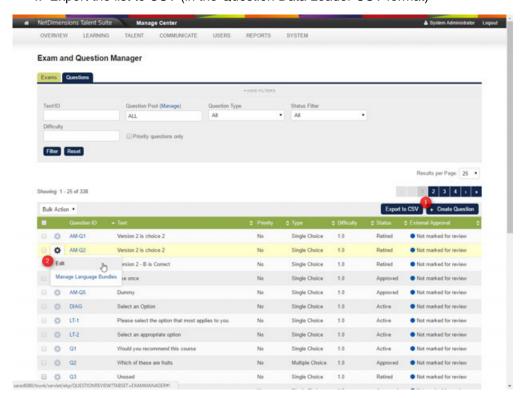


6. Once the **Continue** button is clicked, all questions from the Source pool will be migrated to the Target pool.

Managing Questions

Questions are managed at Manage > Exam and Question Manager > Questions, where you can launch the Question Editor to

- 1. Create a Question
- 2. Edit an existing question
- 3. Manage Question Pools
- 4. Export the list to CSV (in the Question Data Loader CSV format)



Question Types

The LMS supports the following question types:

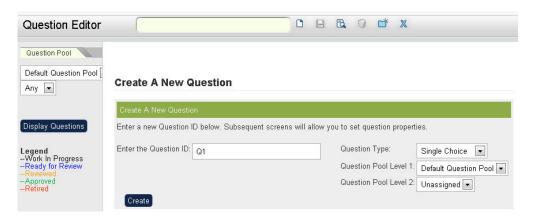
	Туре	Description	Data Loader Code
1	Drag and Drop	drag the selection image to the correct area on the background image	DD
2	Essay	You need not enter a correct answer or choice column data	ES
3	Fill in the Blanks	Enter the matching text in the Correct Answer	FB
4	Hotspot	One or more invisible hot areas can be defined in a picture and a user answers the question correctly if he selects one of these hot areas. There can be more than one correct answer.	HS
5	Matching	Up to 20 column choices can be specified. If you leave the correct answer column blank, the system will automatically match the columns serially. That is, Choice 1 will be matched to Choice 2, Choice 3 to Choice 4, etc.	MA

6	Multiple choice	there are multiple correct answers. Select all the answers that are correct.	MC
7	Rating	Enter the high and low values in Choices 1 and 2 and the spread in the Correct Answer column.	RA
8	Single choice	there is a single correct answer - select the correct answer	SC
9	True/False	select True or False from the drop down menu.	TF
10	Triple Rating	Enter the high and low values in Choices 1 and 2 and the spread in the Correct Answer column. The system will apply default values if you do not enter your own information. The next three columns are used for the "column Heading" fields while the subsequent ten columns are used for "Item" fields	TR

Creating Questions

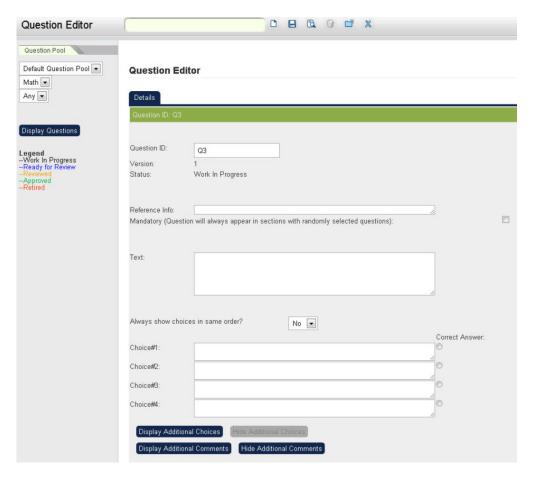
To create a new question, go to Manage > Exam and Question Manager > Questions:

1. Click the Create Question icon to launch the question editor



2. Input the fields for: Question ID, Question Type and choose the Question Pool Level. Click **Creat** e.

3. Enter the remaining question properties and Save

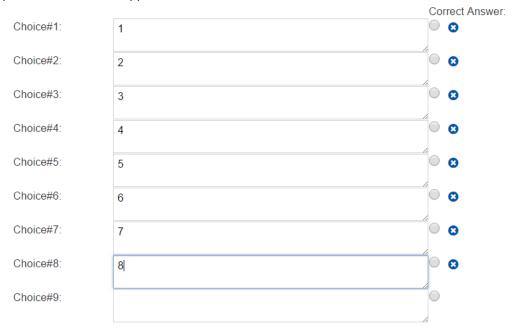


- Different properties screens will appear depending on the question type.
- The "New Questions Have Public Permissions" default value is "un-checked" in System Configuration. With this, write permission is granted only to the owner of the question.



Single Choice and Multiple Choice Options

Question authors are allowed to add choices dynamically in the Questions Editor without any limit for the number of choices in multiple choice or single choice questions and the Question CSV Loader provides the same support.



To add choices in Questions CSV loader, add new column headers with format "Choice"+Index (e.g Choice21) and input corresponding choice values.

Info

The correct choices defined for a multiple-choice question in the Question CSV Loader require '|' as a separator

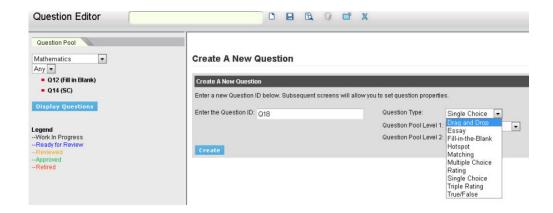
Drag and Drop Question Type

Drag and Drop question type allows draggable items to be set-up with correct answers defined as dragged item locations.

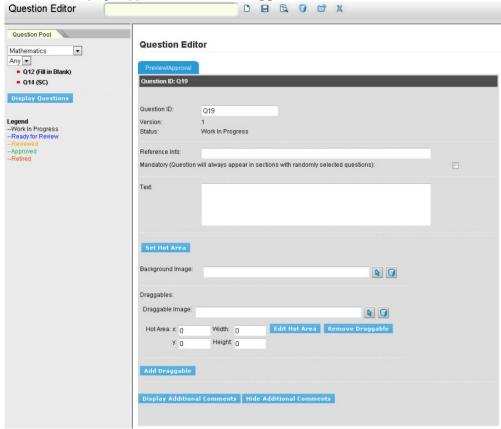
- No partial grading all draggable items must be correctly placed in order for a correct response.
- Draggable items do not have defined starting positions they are all initially positioned beneath the background image, in a row.
- Image files must be .jpg, .jpeg, .gif or .png

To create a Drag and Drop question type:

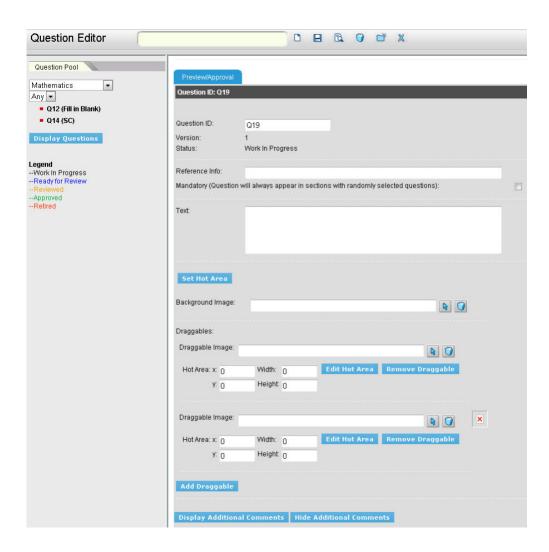
1. From the Question Editor, choose Drag and Drop from the Question type field then click Create.



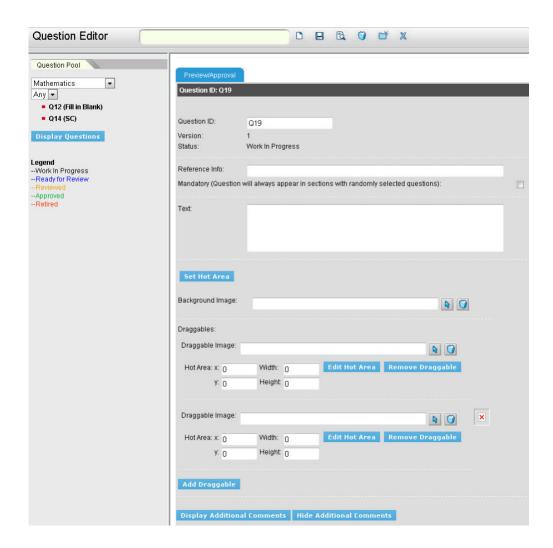
2. The *Details* page appears.Click **Add Draggable**.



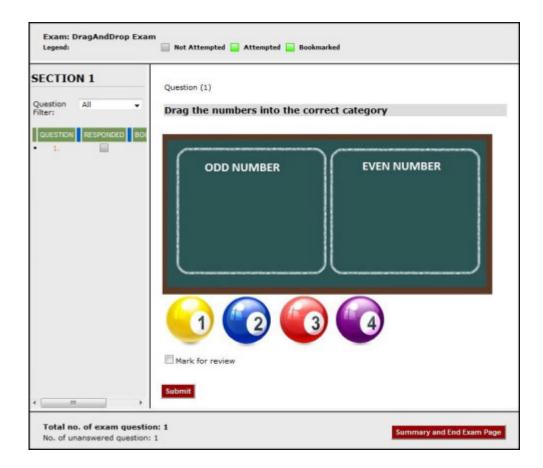
3. The screen refreshes, adding another draggable settings.



4. Select images from Repository Manager for the Background and Draggables by clicking the **Select** ic on.

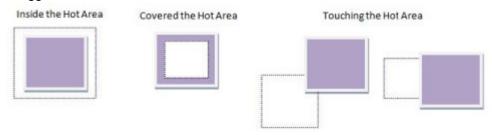


- 5. Define area of correct answer for each draggables by clicking on **Edit Hot Area**.
- 6. Click on the background image and drag out the hot area.
- 7. Click **Set Hot Area** to record the selected area.



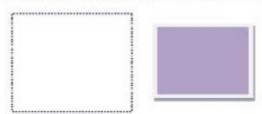
Reviewing the Question

A draggable is marked as correct if it is:



A draggable is marked as wrong if:

The Hot Area and the draggable are not touching each other

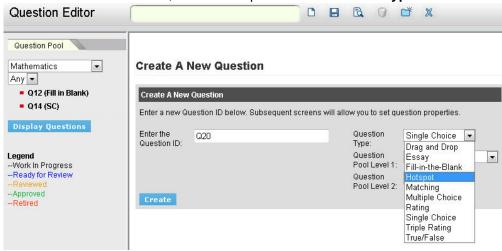


Hotspot Question Type

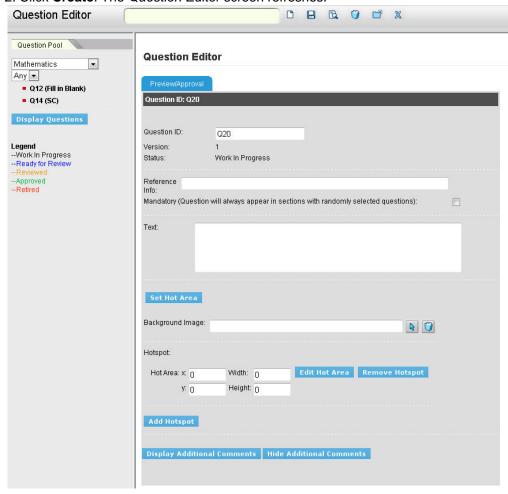
This is a type of question where one or more invisible hot areas can be defined in a picture and a user answers the question correctly if he selects one of these hot areas.

To set up a Hotspot Question:

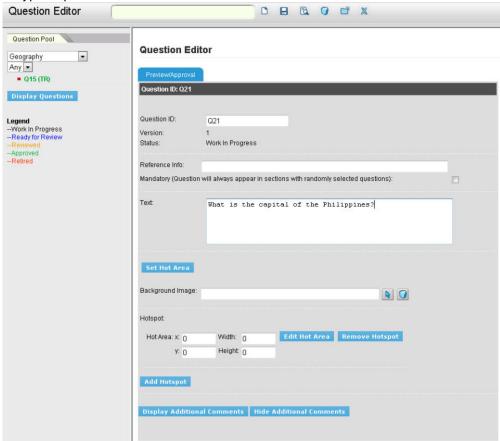
1. From the Question Editor, choose Hotspot from the Question type field.



2. Click Create. The Question Editor screen refreshes.



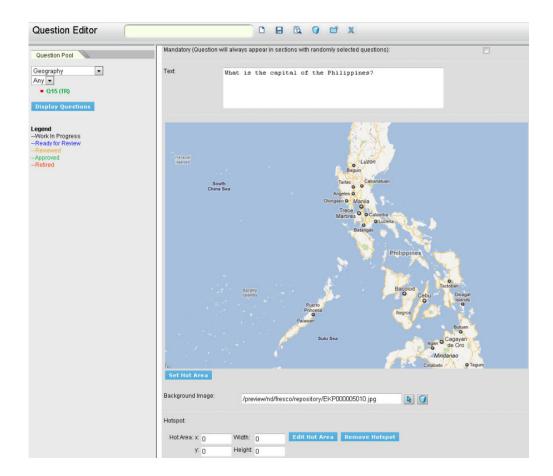
3. Type a question in the Text field.



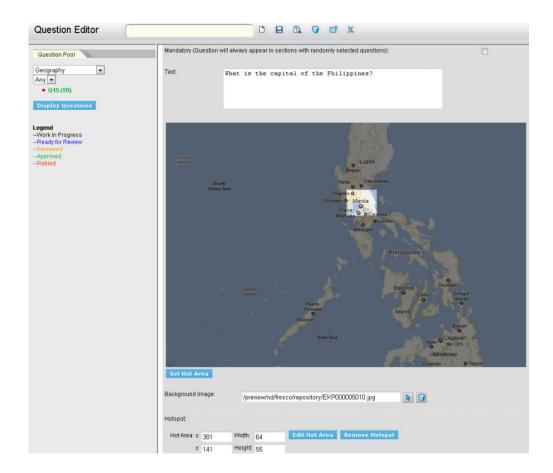
4. For the background image of the question, click the **Selector** button on the **Background Image**. The **Repository Manager** is displays on the new window.



- 5. Use the repository manager to select the background image for the question. Once the image is selected, you will be returned to *Question Editor* page with the selected image displayed.
- 6. Define the correct area by clicking Edit Hot Area.
- 7. Use the mouse to define the hot area.

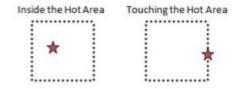


- 8. Click Set Hot Area.
- 9. Click **Add Hotspot** if you want to define more areas. (For questions with more than one answer)
- 10. Click the **Save** icon on the toolbar.



Reviewing the Hotspot Question

The answer is marked as correct, if it is:



Automatic Grading for Rating Question Type

A supervisor or manager may be required to assess an employee using rating questions, it would be valuable to be able to tally the ratings and reflect them in the exam test score at the end. Rating question can support scoring based on the rating response, there's an auto-grade option for each rating question. Enabling it means that the particular rating question will be graded after submitting a response, the score of the question will be normalized based on the selected rating placement within the spread.

Question Editor Question ID: RATINGTYPEID Version: Work in Progress ▼ Status: Reference Info: Mandatory (Question will always appear in sections with randomly selected questions.): Text Low Value Label: High Value Label: Excellent Spread: Automatically Grade @ Score will be calculated by multiplying the maximum score for the question by the selected response and dividing by the spread Display Additional Comments Hide Additional Comments

Enable Question Attachments

In the Question Editor, the option "*Enable question attachment*" allows for a specific question to have attachments when it is used in an exam. This feature is applicable to all question types.

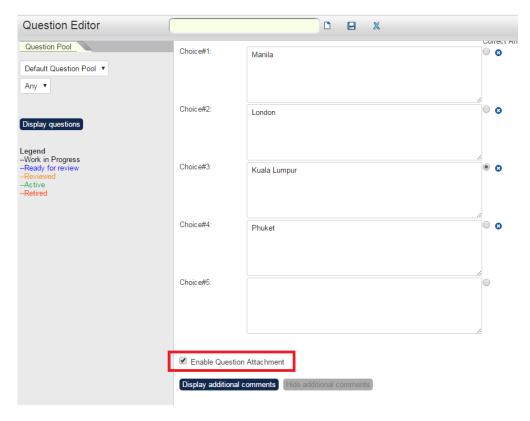


Figure 1: Enable Question Attachment checkbox, Question Editor

Add question attachment

An exam question configured to have question attachment has a **+ Add attachment link** when used in an exam.



Figure 2: +Add attachment link for a question

When clicking the **+ Add Attachment** link, the options to upload the attachment and add a descriptor appears for the user.

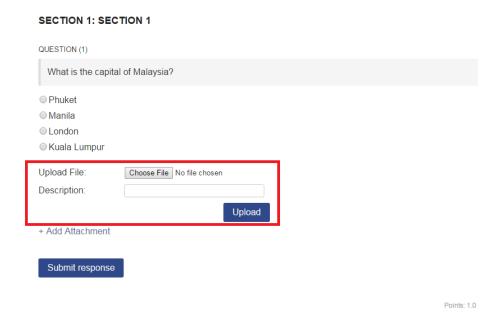


Figure 3: Adding question attachment

To upload a file, click on Choose File link where a pop-up will appear allowing users to select a file. A Description field is provided for the file description, then click Upload. Below is a sample test question with an attached file. Users can also have more than one attachment.

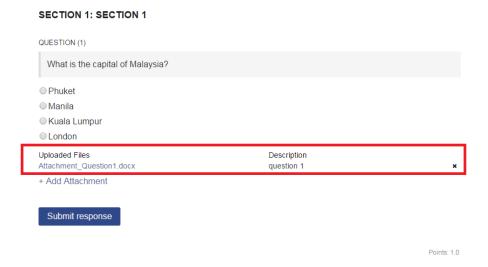


Figure 4 Question attachment uploaded

Note

- File Type File types allowed for the question attachments are controlled by the System Configuration items Allowed General User File Extensions, and Disallowed File Extensions
- File Size Default maximum file size upload is 6mb

• Delete question attachment

Added attachments are listed under the question. Each attachment file has a corresponding delete button (i.e. X icon), as shown in Figure 4 above. When deleting an attachment, a warning dialogue box

appears before proceeding with the deletion.

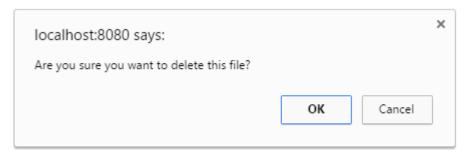


Figure 5: Delete File notification

Automatic grading for questions with attachments

Exam questions configured with attachments is skipped on automatic grading. The points assigning for this question is left to the Instructor during exam review. This is also applies even if a participant doesn't upload an attachment for a question configured with question attachment.

Viewing the attachment

In the Review Exam Responses, a new attachment section is added. The section contains the links to the corresponding attachments added to the question by the participant. An attachment can be downloaded via the link for viewing.

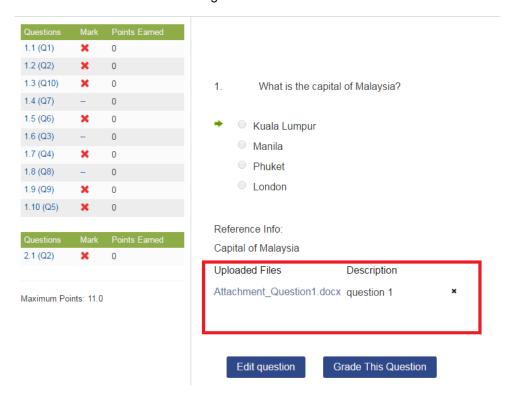


Figure 6 Attachments section in Review Exam Responses

Also on Manual Question Grading (i.e. on click of Grade this Question button in Review Exam Responses), the question attachment section is also shown to aid in manual question grading.

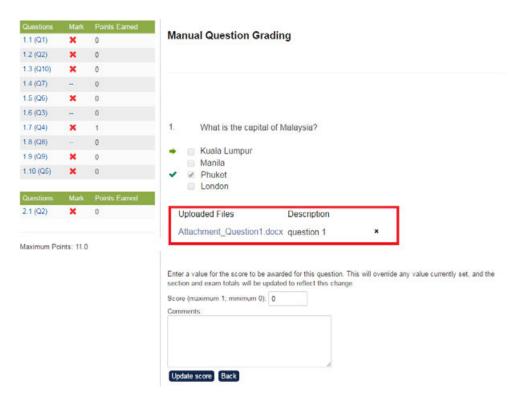


Figure 7: Attachments section in Manual Question Grading

Printing the attachment

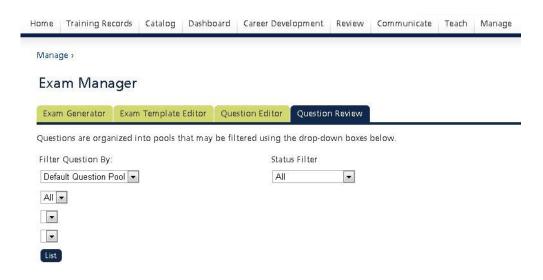
As shown above, question attachments are shown for each question during Manual Question Grading. The attachment can be downloaded and then printed. Printing is done outside the system as the file type of the question attachment may vary.

Question Review

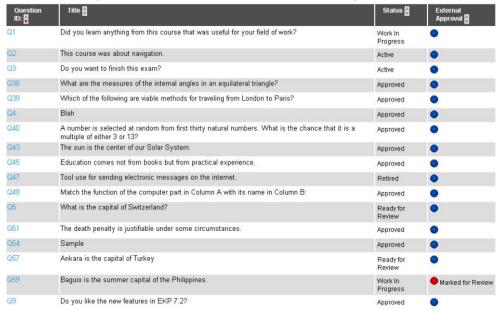
The Question Review feature provides the list of questions that are for review. The list contains information such as question ID, title, status and external approval. Question ID's are clickable which leads you to question editor, while the status indicates weather the question is approved, work in progress, retired, ready for review, or active and the external approvals, tells you if the question needs approval from external approvers.

To review questions, employ the Question Review function to help locate a question as follows:

- 1. Access Manage Center > Learning > Exam Manager > Question Review.
- 2. Select the desired question pool
- 3. Click the List button.



- 4. A list of questions in the pool appears.
- 5. Click on the question to be edited. The Question Editor opens in a new window.



Approval of Questions

There are two modes for question approval in the LMS:

- Simple Mode (Default) whereby a user can change the status of a question anytime.
- Approval Mode (Use in Exam System) Users have to follow specified steps (write > review -> approve) to approve a question.

Question approval can be set under System Configuration.

Question Versions

There will always only be one active version of a question, and this is will be what is currently considered to be a question.

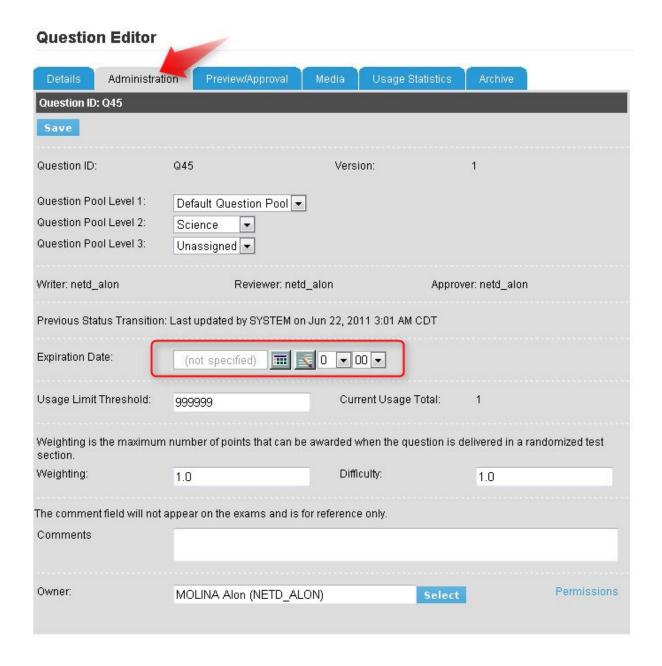
A question is archived whenever question status changes from "Active" or "Approved" to any other statuses (including "Active" and "Approved" itself).

If the status is "Active" or "Approved" and does not change after an update, then the default status will be set to "Work In Progress". The default status of an archived question will be "Retired".

Question Expiration Date

In certain situations, exam questions can become irrelevant or invalid once past a certain date, for example, tax-related questions for which answers may differ from one tax year to the next. This function allows an optional expiry date to be defined for every exam question. After the expiry date, a question will no longer be valid. An exam cannot contain any expired question. The system validates a scheduled exam's availability date range and its questions to ensure the integrity of exams. Questions which will become expired during the exam's lifetime will not be allowed to be added to an exam section, whether it is a fix section or a random section. Question expiry date can be entered under the Administration tab in the Question Editor. The question expiry date and time are entered in user's time zone as specified in the user profile.

To set the expiration date of a question, proceed to **Administration** tab of the **Question Editor**.



Click the **Calendar** button to display the Calendar menu. Select the specific date of the expiration using the Calendar. To remove the date you have specified, click the **Remove** button

When the question expiration date is saved, the system validates to make sure that the question has not been expired yet, and the question would not be expired before the end dates of all exams that contain this question. That is, no exam will be invalidated by the new question expiration date.

In the question data loader, the CSV loader template contains the ExpiryDate and ExpiryTimezone. They are used to specify the expiry date of the questions. The expiry date format and the expiry time zone must conform to certain guidelines. Please refer to the guidelines included in the CSV loader template.

ExpiryDate	ExpiryTimezone
2/1/2010 9:00	Hongkong
3/2/2010 23:59	Hongkong
12/8/2010 11:59	Etc/GMT-8
11/10/2010 18:00	America/Chicago
1/12/2010 7:05	Etc/GMT+6
3/21/2011 12:00	Europe/London
2/28/2011 22:59	America/New_York
7/31/2011 7:30	America/Toronto
	2/1/2010 9:00 3/2/2010 23:59 12/8/2010 11:59 11/10/2010 18:00 1/12/2010 7:05 3/21/2011 12:00 2/28/2011 22:59

When importing a CSV file using the question data loader, the system also validates to ensure that the questions have not been expired yet. Expired questions are rejected. The results are shown in the loader output.

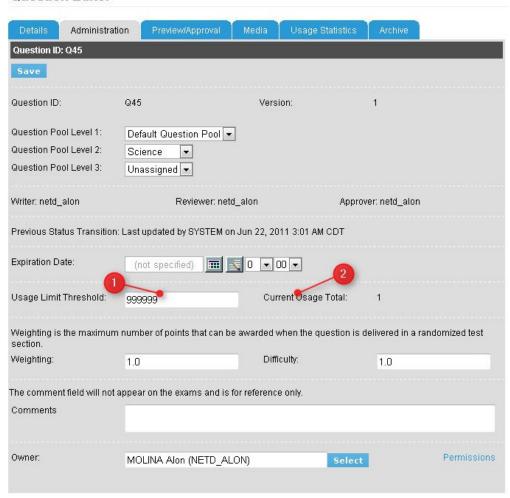
When changing the end date of an exam, the system checks it against the expiration date of all the questions in the exam. It will not allow the change if any question is expired before the exam end date. Like the question expiry date in the question editor, the end date and time of the exam are entered in user's time zone as specified in the user profile.

Usage Limit Threshold of the Specific Question

To set the usage limit threshold of a question, proceed to Administration tab of the Question Editor.

- 1. Enter the usage limit in the Usage Limit Threshold text box
- 2. You can also see the total current usage of the question.

Question Editor



Adding Comments to a Question

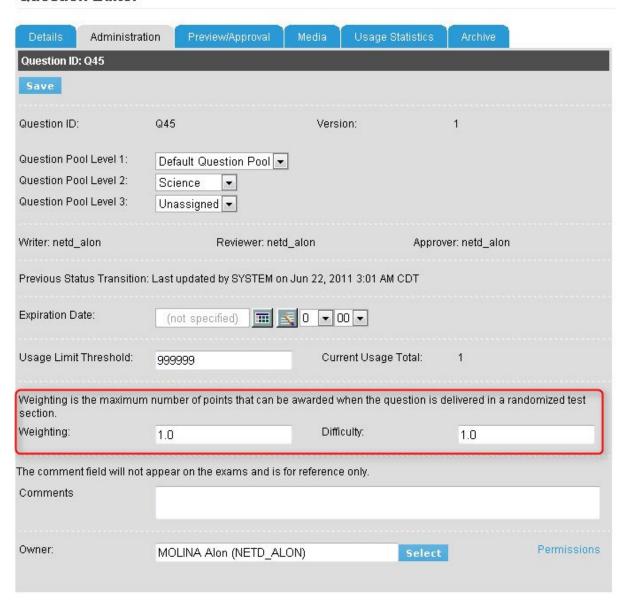
To add comments to a question, proceed to Administration tab of the Question Editor, You can put your comments in the comment box found in the **Administration** tab of the **Question Editor**.

Question Editor Administration Question ID: Q45 Question ID: Q45 Version: Question Pool Level 1: Default Question Pool 💌 Question Pool Level 2: Science • Question Pool Level 3: Unassigned 🕶 Writer: netd_alon Reviewer: netd_alon Approver: netd_alon Previous Status Transition: Last updated by SYSTEM on Jun 22, 2011 3:01 AM CDT Expiration Date: . 0 ▼ 00 ▼ (not specified) Usage Limit Threshold: Current Usage Total: 999999 Weighting is the maximum number of points that can be awarded when the question is delivered in a randomized test section. Weighting: Difficulty: 1.0 1.0 The comment field will not appear on the exams and is for reference only. Comments Owner: Permissions MOLINA Alon (NETD_ALON)

Awarding Points to a Question

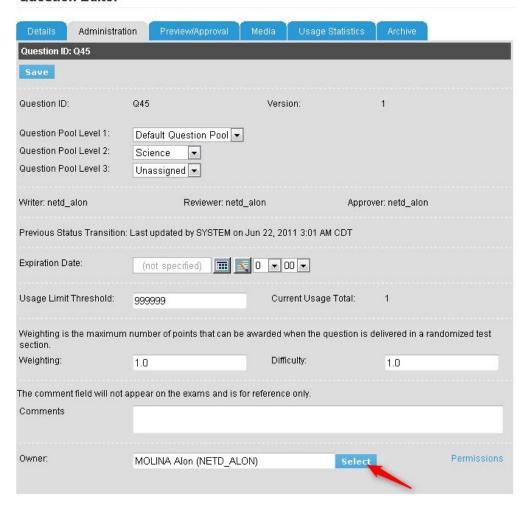
This functionality allows you to set the maximum number of points that can be awarded when the question is delivered in a randomized test selection. To do this, go to Administration tab of the Question Editor. Enter the limit in the Wighting text box. From here you can also set the level of difficulty of the question:

Question Editor

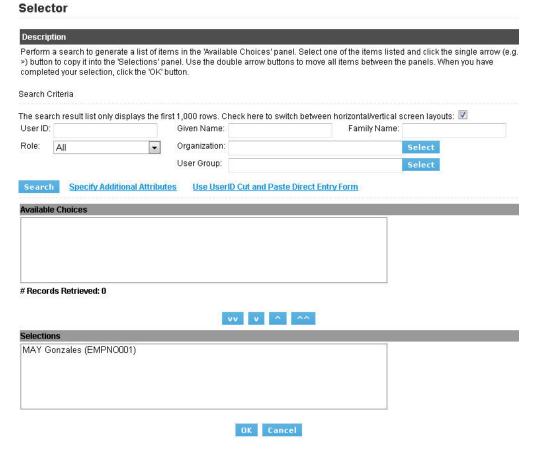


Selecting or Changing the Owner of the Question

To select or change the owner of the question, proceed to **Administration** tab of the **Question Editor**. **Question Editor**



This opens the menu for selecting the owner. Use this menu to select the owner.



Once you've selected the new owner of the question, you will return to **Administration** tab menu with the select owner displayed on the owner's text box.

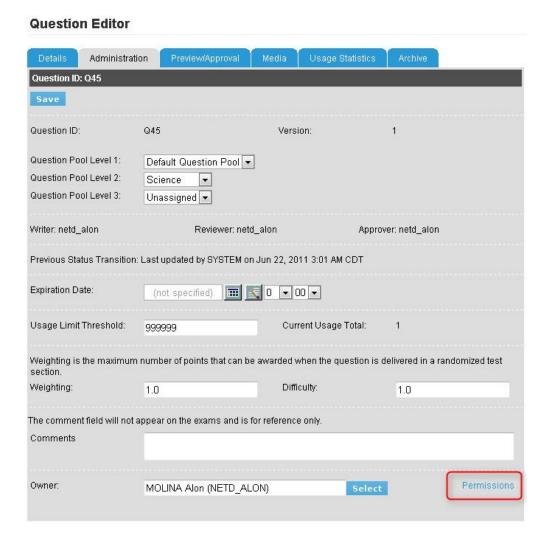
Setting Access Permission to a Question

Setting access permission to a question allows you to give control on the question. Currently, they are two types of access permission given to a user or groups, these are the following:

- Read Access
- Write Access

The **Read Access** allows you to view the question. On the other hand, the **Write Access** allows you to modify the question.

To give access permission to a question, proceed to **Administration** tab of the **Question Editor**. Click the **Permission** link to launch the Permissions selector:



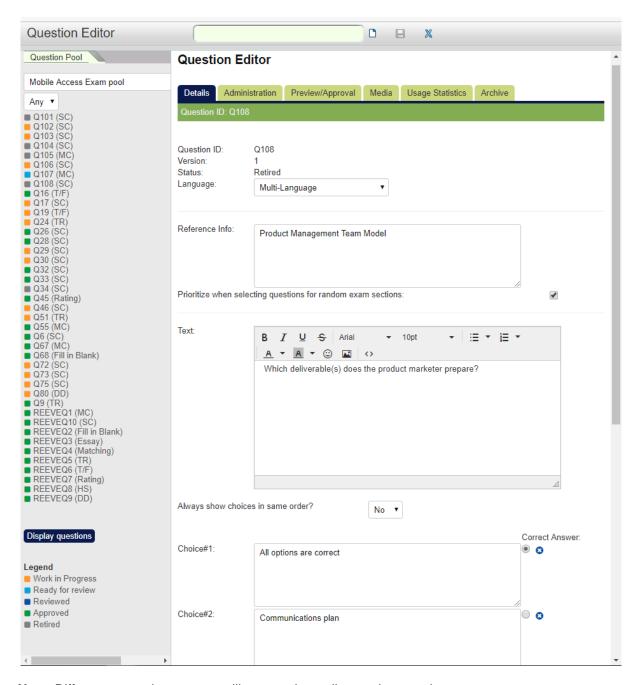
The Question Data Loader

The Question Data Loader allows the import and update of multiple questions using CSV (comma/semicolon separated) and files that comply to the IMS Question and Test Interoperability specification (QTI). For more information, refer to EN145 Data Import Export.

Editing Individual Questions

To edit an existing question:

- 1. Enter the Question Editor.
- 2. Choose the question you wish to edit from the drop-down menu.
- 3. Click Display Questions. The screen refreshes.
- 4. Click the question you wish to edit in the left panel to display the question details.



Note: Different properties screens will appear depending on the question type.

The Details portion of the Question Editor screen appears.

- Update the question information. You may also amend the image, video, audio or other links in the Media screen (click on the Media tab), preview the question, add comments or examine usage statistics.
- 2. Click Save.

Managing Exam Pools

To create, edit, delete or specify access permissions to an exam pool, go to **Manage Center > Learning > Exam Utilities > Exam Pools Manager:**

Exam Pools Manager The list below indicates those pools currently configured. Pools are used as a means to group related items for easy reference and assignment. To add, update, or delete an entry, click the appropriate button. Pool Level 1: Default Test Pool Pool Level 2: Unassigned Add Update Delete Copy to question pool Permissions

Creating New Exam Pools

To create a new exam pool:

- 1. Click on the Add button by the Pool Level 1 field.
- 2. In the New Name field that appears, enter the new name of the pool.
- 3. Click Submit.

Add Exam Pools



4. To (optionally) add a second level (which is a subset of a Level 1 Pool), click the Add button by the Pool Level 2 field and repeat the steps above.

Deleting Exam Pools

To delete an exam pool:

- 1. Select the pool to delete.
- 2. Click **Delete**. A confirmation dialog box opens.
- 3. Click **OK**. The selected Exam Pool has now been deleted.



Exam Pools Manager



Updating Exam Pools

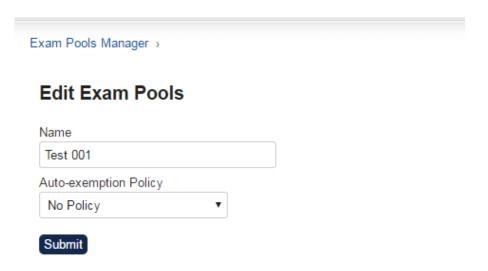
To update an Exam Pool:

- 1. Select the pool to edit. (Should you wish to edit a lower level pool, e.g. a Level 3 pool, you will need to first select the corresponding Level 1 pool, then select the associated Level 2 pool before selecting the desired Level 3 pool)
- 2. Click the **Update** button.



3. You may:

- Change the name of the pool in the Name field.
- Or choose to either display or not display the pool name as a sub menu item by checking the box by Show as a Sub-menu item field.



Access Permissions

To define permissions:

- 1. Select the pool to edit. (Should you wish to edit a lower level pool, e.g. a Level 3 pool, you will need to first select the corresponding Level 1 pool, then select the associated Level 2 pool before selecting the desired Level 3 pool)
- 2. Click on the Permissions button.
- 3. In the Permissions Selector screen define read and write access permissions.

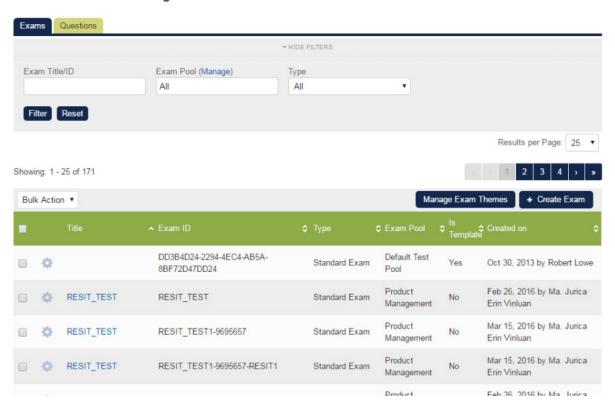
Managing Exams

Accessing Exams

Exams are managed at **Manage > Exam and Question Manager > Exams.** From here you may:

- · Search for exams
- · Create an exam
- Create and Manage Exam Pools
- Delete exams

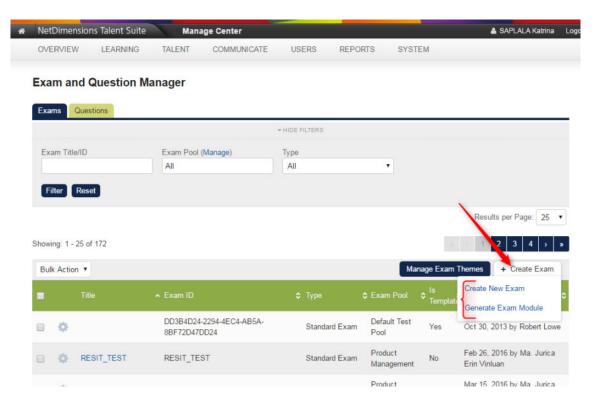
Exam and Question Manager



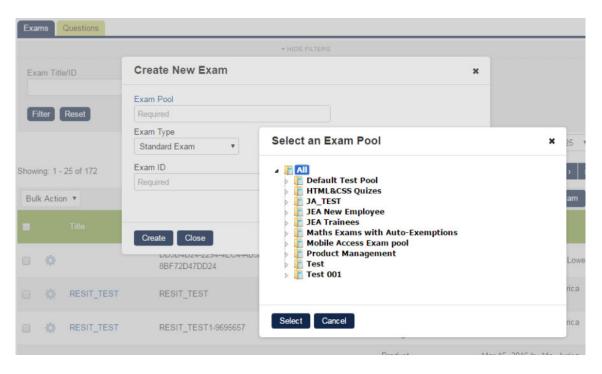
Creating an Exam

To create an exam or exam template:

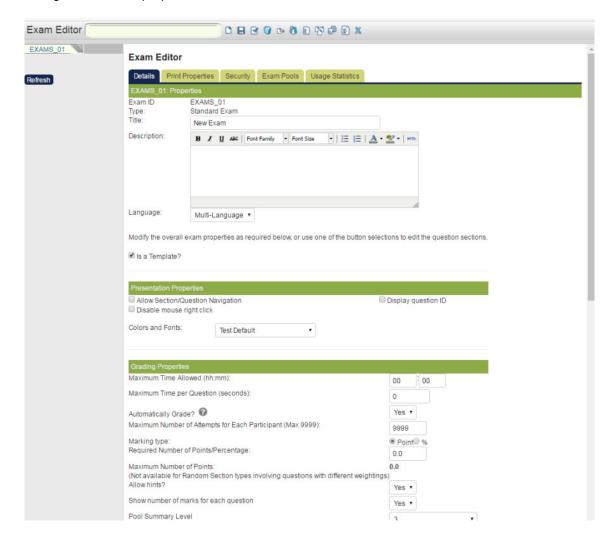
1. Go to Manage Center > Learning > Exams and Question Manager > Exams Exam Manager . Then click on the Create Exam button



2. Select an Exam Pool for the new exam:



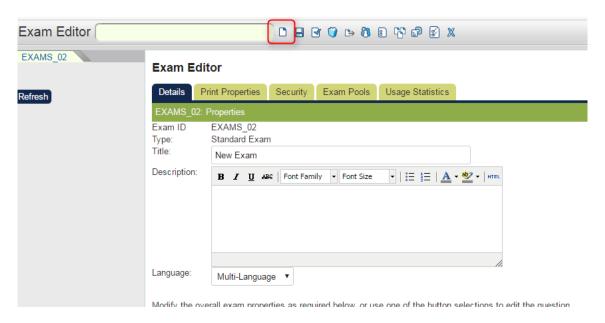
3. Configure the exam properties:



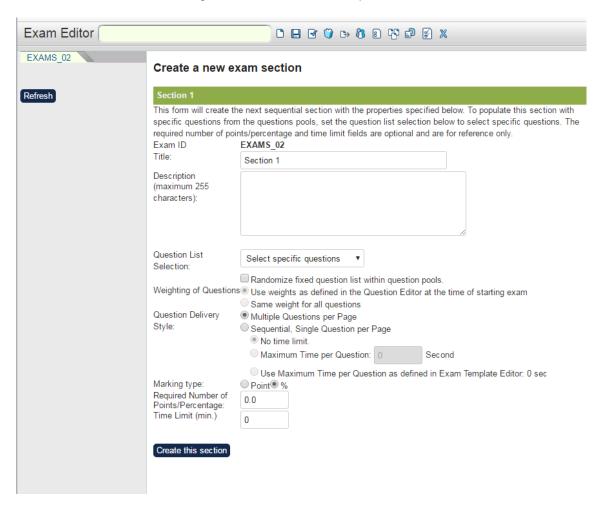
Adding Exam Sections

An exam can consist of one or more sections which allow categorization of topics or other criteria and also can either display a selected set of questions or randomly chosen questions To create a new section:

1. Open the exam where the section will be created. Click the New Section icon in the toolbar.



2. The Exam Template Editor refreshes with the Create a New Exam Section displayed on the main screen of the editor. Configure the Exam Section Properties and click "Create this section":



Exam Sections have the following properties:

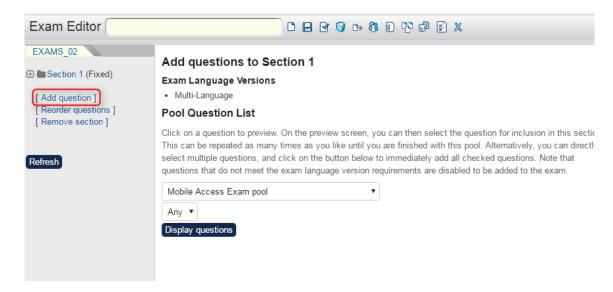
Properties

Title	Enter the assign title of the section.
Description (maximum 255 characters):	This allows you to provide additional information about the section. You may want to put a brief description or simple instruction in this field. The field accepts a maximum size of 255 characters.
Question List Selection	This allows you to specify the method in selecting the question to be included in this section. Currently there are two ways in selecting a question, namely;
	 Select Specific Questions – wherein you can manually select specify question to be assigned in this section. Or, Generate Random Questions – wherein questions to be assigned in this section will be automatically generated from various question pools.
	 If generate random is selected you may want to check the randomize fixed question list within question pools
Weighting of Questions	This option is only available, if you selected the Generate Random Questions from the Question List Selection. This option allows you to use the weight of the questions in randomly selecting the question to be assigned in the section.
Question Delivery Style	This allows you how the questions will be presented to participants. Currently there are two way to present the question:
	 Sequential, Single Question per Page Multiple Question per Page
Marking type	Allows you to specify the marking type in scoring the questions. You can mark the questions either by points or by percentage.
Required No. of Points	This allows you to specify the required number of points to pass in this section.
Time Limit (min.)	This allows you to specify the time limit (minutes) in answering all the questions in a section.

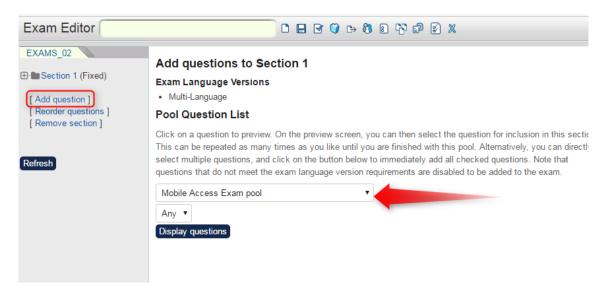
Fixed Question Sections

For "Select Specific Questions" Question List Selection sections, you can select the specific questions to add to the sections:

Open the Fixed Section for editing and at the right pane of the editor, click the Add Question link:

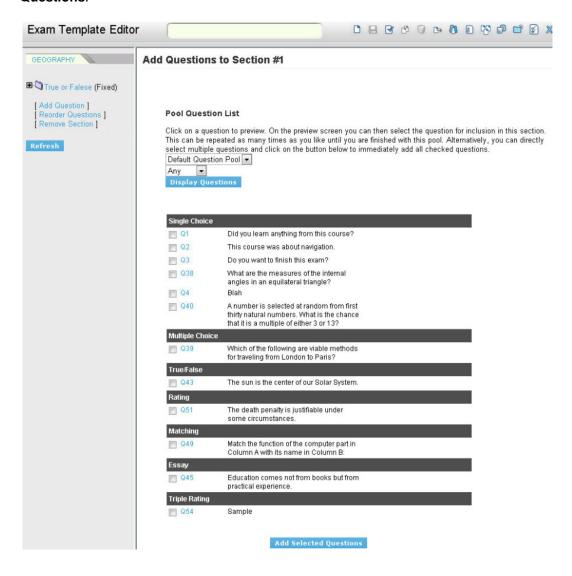


2. Select the pool where the questions will be selected. click the Display Questions

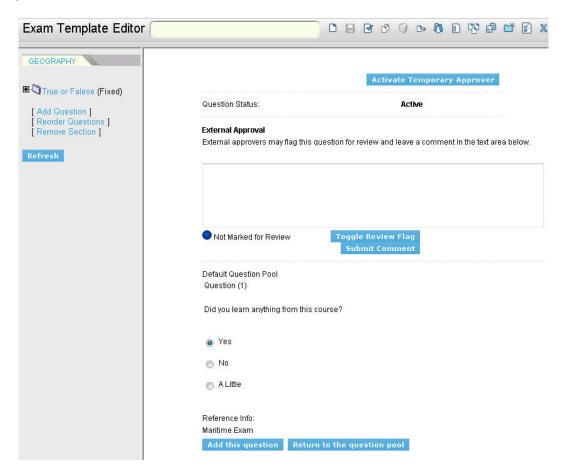


3. Questions are grouped according to the type of question. From here, you can select the question you want to include in the section.

 To select a question, tick the box of the question and then click the Add Selected Questions.



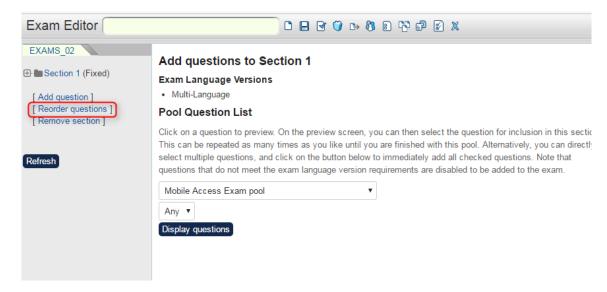
b. To see a preview of the question, click the question ID. To add the question, click the Add this question button. To return from question pool, click the Return to the question pool button.



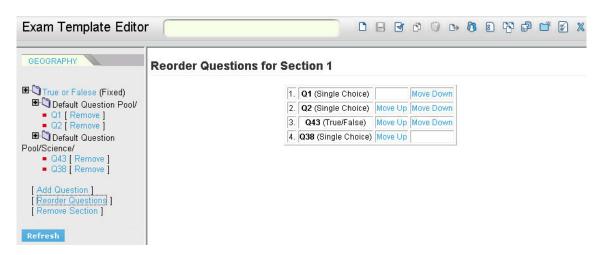
Reordering Questions

To change the order of questions in the selected question:

1. Open the exam. At the right pane of the editor, select the section where you want to reorder the question. Click **Reorder Questions**.



2. This leads you to **Reorder Questions for Section**.

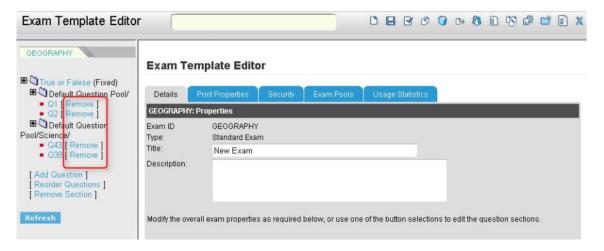


3. Use the **Move Up** and **Move Down** to move a question. Once you have finalized the position of the questions, click the **Save** button in the toolbar to store the updates.

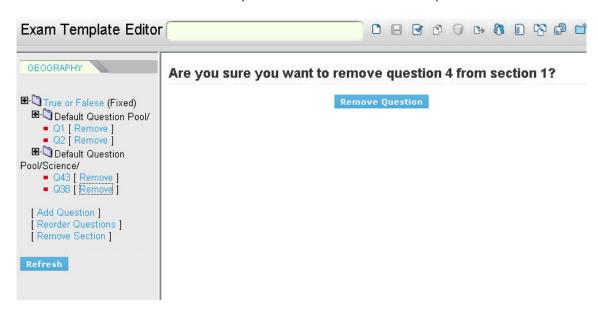
Removing a Question from a Section

To remove a question,

1. Open the exam and at the right pane of the editor, select the section where you want to delete a question. Click the **Remove** link of the question you want to delete.



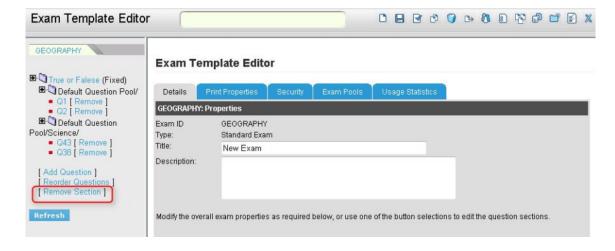
2. Click the **Remove Question** button to proceed with the deletion of the question.



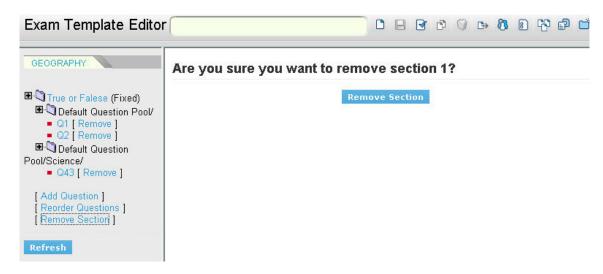
Removing a Section in the Exam

To remove an exam section

1. Open the exam. At the right pane of the editor, select the section you want to delete. Click the **R** emove Section link.



2. Click the **Remove Section** button to proceed with the deletion of the section.

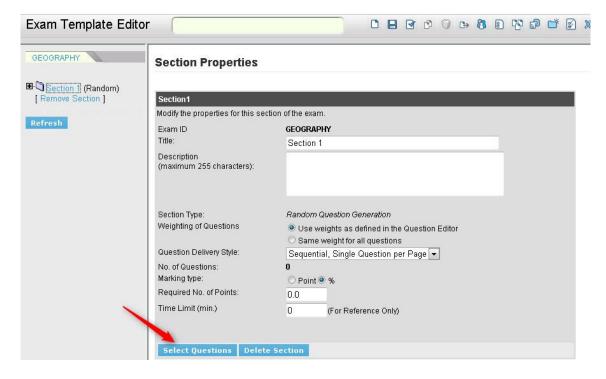


Random Section Type

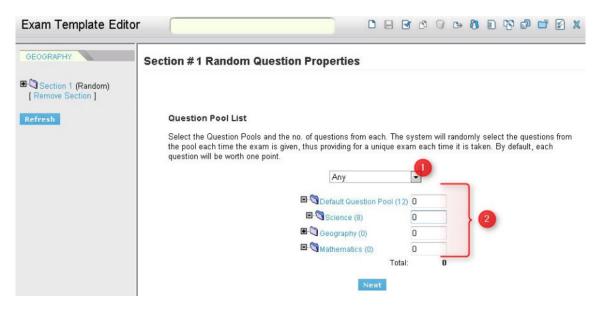
When **Generate Random Questions** is selected as **Question List Selection**, questions will be selected at random for the learner each time s/he attempts the exam.

To configure:

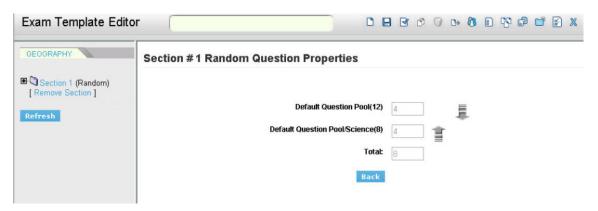
1. open the Random exam section then click "Select Questions":



2. Specify the number of questions to be drawn from question pools:



3. Reorder the question pools if necessary and save:



4. You can click the **Preview** button to see the questions generated from the selected pool.

Exam Templates

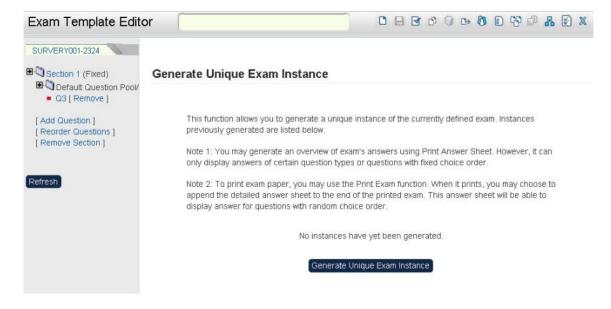
Where you want all learners in the same sitting to take exactly the same set of randomly drawn exam questions, you can employ Exam Templates and generate Exam Instances.

An exam can be used as a template by enabling the "Is a Template?" checkbox in the Exam Properties. To generate an instance from an Exam Template:

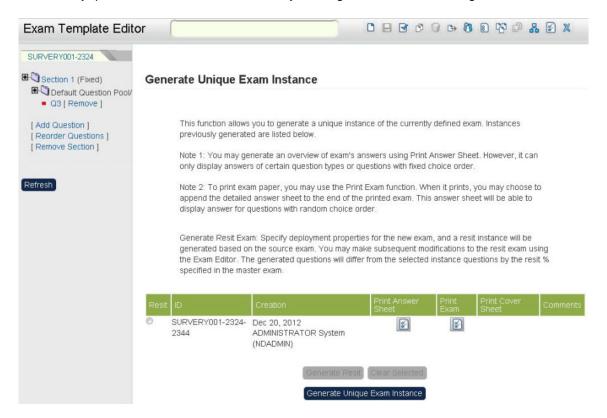
1. Open the Exam Template and Click the Manage/Generate Instance button.



2. Click Generate Unique Exam Instance.

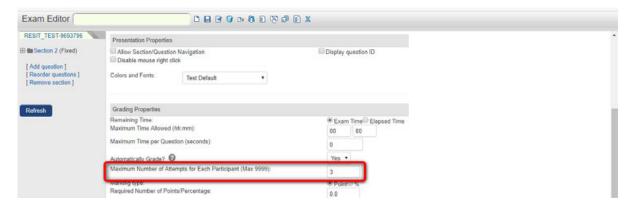


3. If necessary, print the exam or answer sheet by clicking on the PDF launching icons

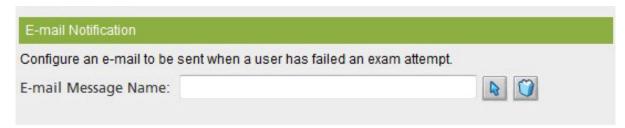


Failing Exams

In the Exam Template Editor, you can set a "Maximum Number of Attempts for Each Participant":



For a scheduled exam, if the learner still has not passed the exam by the time the attempt limit is reached, then the learner's status will be changed to "Failed". An email template configuration can be set on the Exam Template Editor when a user fails an exam attempt:



A daily task will identify the failed exam attempts and send out the notification as configured. If a user has failed the same exam twice within the same day, the same email notification will be sent twice.

Automatic Exemptions

Automatic Exemption allows you to automatically exempt learners from courses based on exam results. Configurations are required at the following areas:

- 1. Question Pools
- 2. Automatic Exemption Policies
- 3. Exam Pools

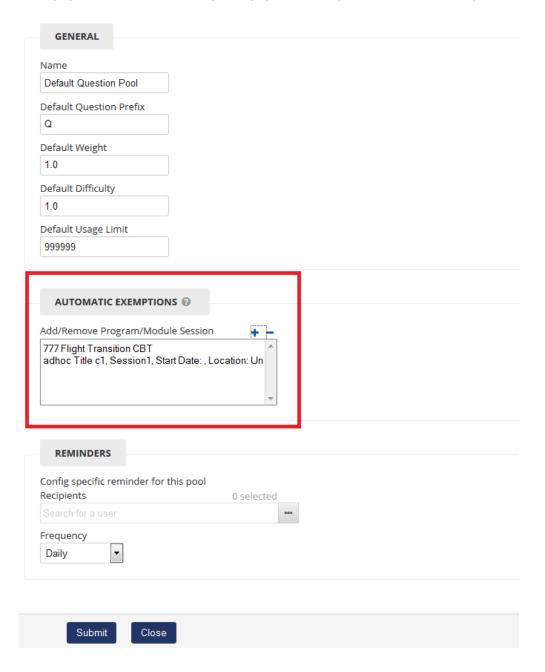
Step 1: Configuring the Question Pools

There are a couple of settings in configuring exemption rules at the question pool level and at the exam pool level. At the question pool level, module sessions can be assigned to the question pool and this will also depend on the exemption policy setting described below which means if the user has scored sufficiently on questions drawn from this pool and other possible pool definitions in a policy then

- the user will be awarded with an "Waiver/Exempt" transcript for each of the selected modules if the user doesn't already have any previous enrollment on the module.
- If the user has an active enrollment, the transcript status would be updated to "Waiver/Exempt".
- No action will be taken if the user has already attained a complete-related status on a previous enrollment of the module.

Edit Question Pools

These properties are used as the default question properties when a question is first created in this pool.



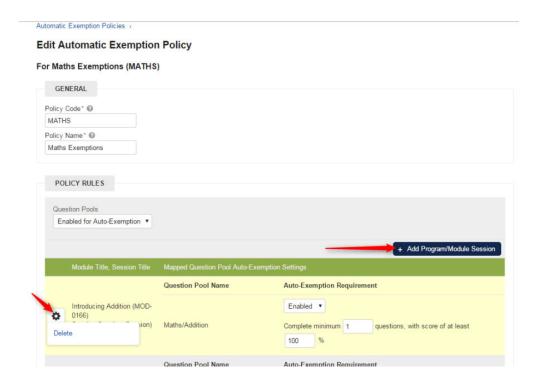
Step 2: Configuring Automatic Exemption Policies

It is necessary to set up an exemption policy to put automatic exemption in effect. Automatic Exemption Policies is role access controlled.

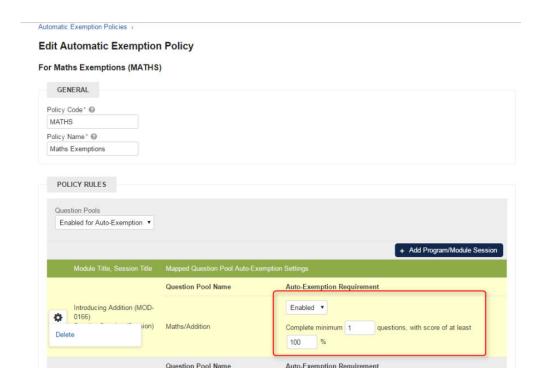
A created policy can be edited or deleted with the relevant gear action.



Within a policy, you can select a module session and define its exemption settings. There is detection on which question pools are already configured with this module session and list them. For each question pool, there's an option to enable it as required in the policy for exemption considerations.



Once a pre-assigned question pool is set to **Enabled** in the policy, you can specify the minimum number of questions and score required for auto-exemption.



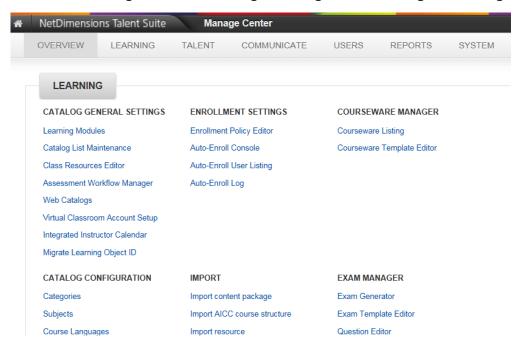
Step 3: Configuring the Exam Pools

Once the policy is created then it can assigned to an exam pool. This association means that if a user takes any exam within this exam pool and fulfills all the auto-exemption requirements, then s/he will be auto-exempted from the configured module session.

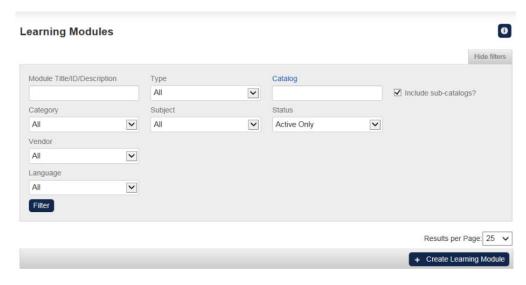
Assigning Exams to a Course

An exam can be assigned to a learning module as a requirement or mandatory. To assign an exam to a learning module, the user must have an access to catalog editor menu. To do this:

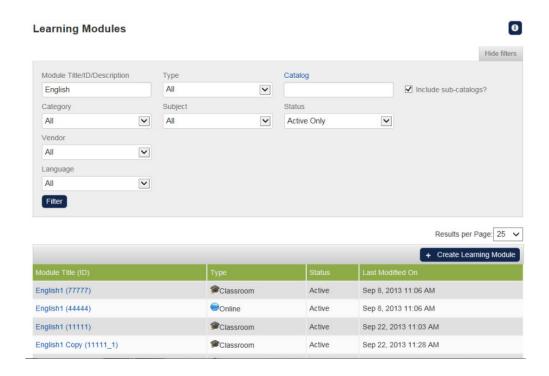
1. Proceed to Manage Center > Learning > Catalog General Settings > Learning Modules



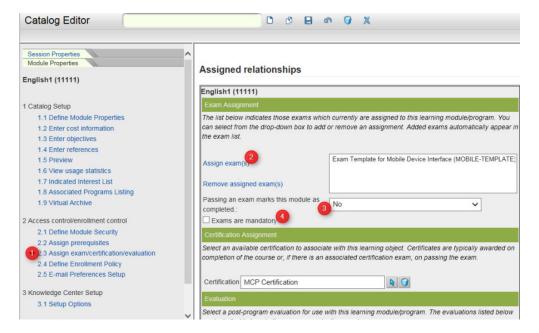
2. The Learning Modules is displayed. Search for the module where the exam will be assigned using the searching parameters.



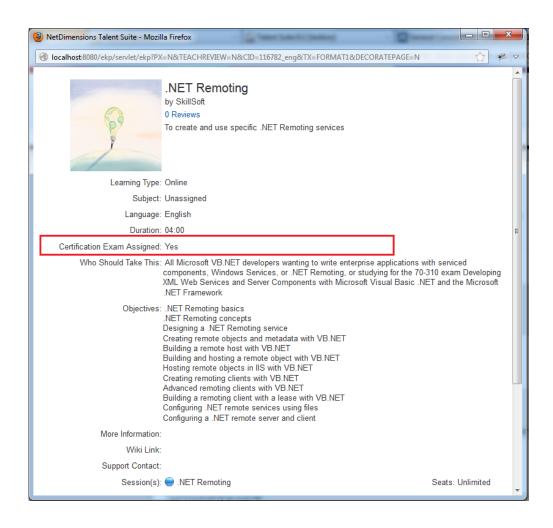
3. Search results will be displayed just below the searching parameters. From the search result, click the learning module where the exam will be assigned.



4. The *Catalog Editor* screen is displayed. Under the Module Properties, click the **Assign Exam/Certification/Evaluation** link.

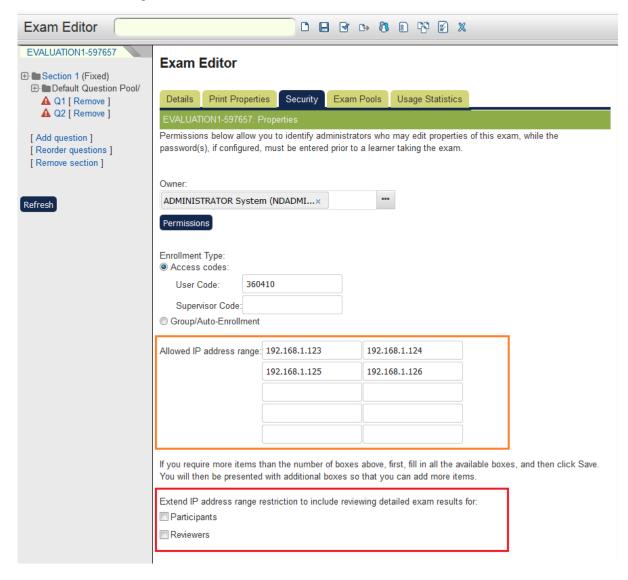


- 5. Under the assigned relationship you can set the following:
 - Click the **Assign Exam(s)** link to assign exam.
 - You can set the module as completed once the learner pass the exams from ANY or ALL of the exams listed on the assign exams(s) box.
 - You can also set the exam as mandatory by ticking the Exams are Mandatory box.
 - Once a certification exam has been assigned to learning module, this will be shown once the learning module is viewed.



Exam Security

Where there are dedicated exam centers, you can apply additional security by specifying allowed IP addresses when taking the exam:

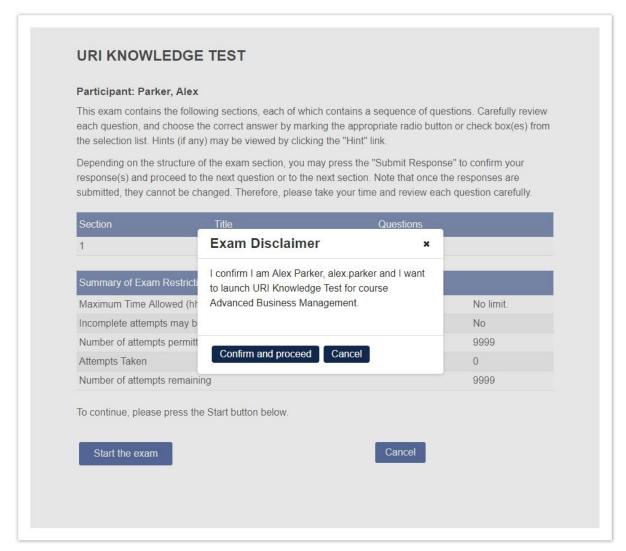


The allowed IP address range can also be extended to restrict reviewing by Participants and/or Reviewers.

On checking the options to extend security to include reviewing responses for specific exams, all links from the detailed transcripts concerning exam or response review will be hidden from the **Participants** / **Reviewers** outside the designated IP address range.

Exam Disclaimer

An Exam Disclaimer can be enabled using the "Show Exam Disclaimer" System Configuration. When enabled, the disclaimer will be presented to the Learner on starting on exam and they must confirm in order to proceed:



The text can be customized and the following placeholders used to display information dynamically:

- {0} for the Participant's Name
- {1} for the Participant's User ID
- {2} for the Exam Title
- {3} for the Module title (if applicable)

Exam / Question Reporting

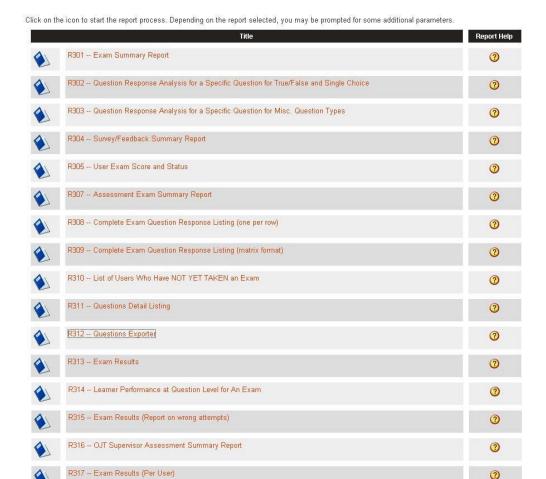
After generating an instance, you may later run reports related to the specific test/exam instance such as reports on who did not take an exam (instance), user results, etc.

To run these reports:

1. Access Manage Center > Report > Report Generator > Exam/Question Reports. The Standard Reports screen appears.

Exam/Question Reports

Back to Report Manager



- 2. Click the question mark icon on the right for help on the reports
- 3. Run the desired report by clicking the title of the report or the book icon.

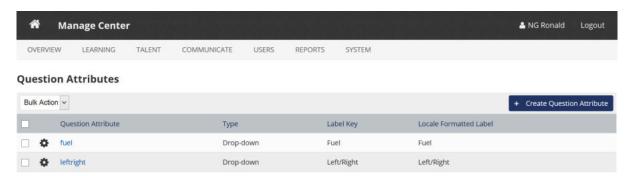
Note: Depending on the report selected, you may be prompted for some additional parameters.

Question Attributes

By tagging a question with an attribute value, you can categorize questions for easy filtering and reporting. It can also be used to tag questions for inclusion when randomly drawing questions for an exam.

Setting Up Question Attributes

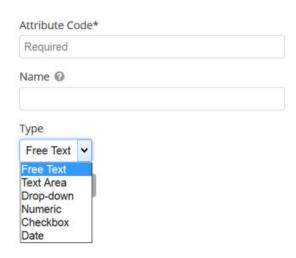
Question Attributes can be configured at Manage > Learning > Exam and Question Manager > Question Attributes:



The standard attribute types are supported:

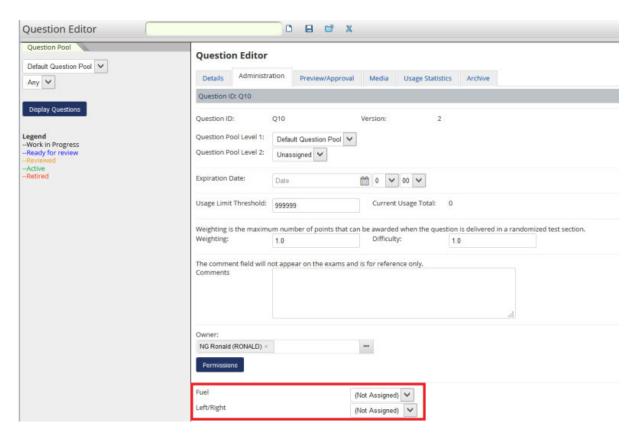
Question Attributes >

Create Question Attribute

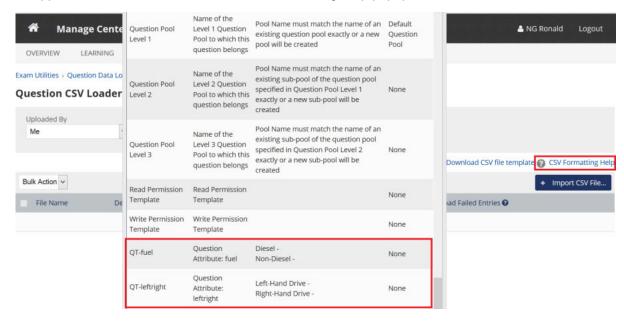


Attribute Values Per Question

In the Question Editor, the list of configured attributes is displayed according to permissions, their values can be specified for the question:



For the Question CSV Loader, the dynamic attributes are supported with the attributes appearing as column headers at the end of the template file. The configured attributes are also dynamically displayed as supported columns at the end in the CSV Formatting Help popup:



For the standard report R312, the attribute columns with any configured values are also included in the question import CSV format file:



Using Attributes for Random Exam Sections

Attributes can be specified as criteria for a question random draw in an exam. When the exam administrator sets up a random draw section for the exam, under the section properties, it can be defined to only draw questions with certain attribute values. Note that if the pool level does not have enough questions with the specified attribute value then the exam won't be delivered and the learner will encounter an error message.

